

# CARPET MAINTENANCE AND CLEANING

## INSTRUCTIONS FOR CARPET MAINTENANCE

1. Always roll up the carpet before transport.
2. Discuss with your seller the specifics of the carpet you are buying. Not all carpets are suitable for humid or otherwise demanding conditions.
3. Keep in mind that soil and dirt tend to be more visible on monochrome and light colored carpets than on dark and patterned ones.
4. All entrances should be equipped with doormats for the purpose of eliminating dirt and humidity. Make sure to clean the doormats regularly to prevent them from becoming a source dirt.
5. In case of staining, clean the carpet immediately!
6. Carpets should be cleaned regularly.

## REGULAR MAINTENANCE

Basic daily maintenance should be performed by vacuuming. Vacuum the carpets regularly and often, even if they appear to be clean. Extremely busy places (entrances, halls) require even more frequent vacuuming as it will prevent the soil from sinking deeper into the carpet. Our company recommends using a vacuum cleaner with a rotating brush or with a beater/ brush combination that lifts the carpet's fibers and mechanically releases dirt for vacuuming. To avoid mechanical damage of the carpet do not use rough brushes. Industrial vacuum cleaners are recommended for public places.

## PARTIAL CLEANING

At entry and exit points, the carpet should be cleaned regularly with a foam, spray or powder cleaner. When using a liquid detergent, use the appropriate dosage amount. Make sure to blot the foam as soon as possible. This method is recommended for glued carpets. Use a spray or powder cleaner for rugs.

## PERIODICAL PROFESSIONAL CARE

Carpet of a typical household should be professionally cleaned every 12 to 18 months. Stain removal and daily cleaning will become much easier if you have the carpet cleaned regularly. Consider hiring a professional cleaning company as they tend to have more efficient equipment than found at a typical household. A true professional understands his equipment and has the knowledge of tools and detergents suitable for different types of carpet fibers.

## CARPET INSTALLATION

To achieve a long-term preservation of the attractive appearance of your carpet it is very important that the carpet is installed correctly. For this reason, we recommend that you entrust the carpet to a specialist who will ensure its proper installation. We are able to provide this service. If you decide to install the carpet yourself, you assume full responsibility for any defects caused by a faulty procedure.

## STAIN AND DIRT REMOVAL

- Remove as much coarse dirt as possible by gently scraping using the blunt side of a knife.
- Use kitchen towels to absorb wet stains as soon as possible.
- Clean the stained area from the edge to the center of the stain.
- After removing the stain, rinse the area with water to get rid of remnants of the cleaning detergent. Any detergent residue may attract more dirt.
- Dry any residual moisture by covering the spot with a dry kitchen towel weighed with a heavy object.

<b>Tips for stain removal</b>	
ink	clear water, lemon or rubbing alcohol
asphalt, tar	stain remover, rubbing alcohol
sugar	warm water
white wine	lukewarm water, detergent foam
red wine	dissolve with white wine, blot with dry cloth, proceed as with white wine stains
chocolate	detergent foam, stain remover
cocoa, hot chocolate	warm water, detergent foam
coffee	warm water, detergent foam
condensed milk	warm water, detergent foam
blood	cold water, detergent foam
nail polish	dissolve with acetone, stain remover
spirits	detergent foam
liqueur	detergent foam
lemonade	warm water
jam	warm water, detergent foam
honey	warm water, detergent foam
milk	lukewarm water, detergent foam
urine	detergent foam, acetic water
soap	lukewarm water
oil	rubbing alcohol, detergent foam
oil paint	paint thinner, stain remover
sauces	stain remover, detergent foam
fruit	cold water, detergent foam
paraffin, wax	crush into crumbs, brush, stain remover
perfume	lukewarm water, rubbing alcohol
beer	detergent foam
pudding	detergent foam
lipstick	rubbing alcohol
pitch, bitumen	scrape off, stain remover
whipped cream	stain remover, detergent foam
graphite	dissolve with acetone, use dry cloth to absorb the liquid
fat, greasy food	blot with clean cloth, detergent foam
eggs	cold water, detergent foam
faeces	detergent foam, ammonia solution
vomit	leach with a weak lye, ammonia solution
chewing gum	use the blunt part of a kitchen knife to remove solid gum residue, use chewing gum remover for the rest

## **CLEANING ZONES MAINTENANCE INSTRUCTIONS**

The frequency of vacuuming with a high power vacuum cleaner and the frequency of wet cleaning is very individual and can be determined according to the load the zone is exposed to. The efficiency and appearance of the cleaning zone are directly related to the maintenance of these zones.